



Dear Valued Sandpiper Energy Customer,

We truly appreciate the opportunity to serve you as your trusted natural gas provider. Your safety, comfort and satisfaction are our top priorities, and we remain committed to delivering reliable and affordable energy every day.

We want to inform you of an **upcoming rate adjustment** that will take effect on **April 19, 2025**. With this change, a typical residential customer's monthly bill will increase by approximately **1%**. While we work hard to keep costs as low as possible, this adjustment ensures we can continue maintaining a safe and dependable natural gas system for all customers.

For more information about this rate increase, please visit the Maryland Public Service Commission website at:
<https://webpscxb.psc.state.md.us/DMS/case/9722>.

If you are facing challenges in paying your gas bill, please visit chpkgas.com/customer-care to explore our energy assistance programs, flexible payment plans and budgeting options. Our customer care team is also available to provide personalized support.

Additionally, we want to share an exciting update: The Maryland Public Service Commission has approved the rebranding of **Sandpiper Energy** under our **Chesapeake Utilities** family of companies. This transition is designed to enhance efficiencies and improve our service to you. Moving forward, you will see the **Chesapeake Utilities** name on your statements, our website and service vehicles—but rest assured, our commitment to delivering the safe and reliable energy you trust remains unchanged.

Thank you for allowing us to serve you.