

Dear Valued Chesapeake Utilities Customer,

We truly appreciate the opportunity to serve you as your trusted natural gas provider. Your safety, comfort and satisfaction are our top priorities, and we remain committed to delivering reliable and affordable energy every day.

We want to inform you of an **upcoming rate adjustment** that will take effect on **April 19, 2025**. With this change, a typical residential customer's monthly bill will increase by approximately **\$7.48 (or about 8%)**. While we work hard to keep costs as low as possible, this adjustment ensures we can continue maintaining a safe and dependable natural gas system for all customers.

For more information about this rate increase, please visit the Maryland Public Service Commission website at: <u>https://webpscxb.psc.state.md.us/DMS/case/9722</u>.

If you are facing challenges in paying your gas bill, please visit chpkgas.com/customer-care to explore our energy assistance programs, flexible payment plans and budgeting options. Our Customer Care team is also available to provide personalized support.

Thank you for allowing us to serve you.